

## **Sun National Bank Center Disability Access Guide**

### **Parking**

Located in the parking lot on Broad Street located in front of Gate A. Hang tags or plates are needed for accessible parking and is a first come, first served basis.

### **Entrances**

All three gates (A, B, and C) at the Sun National Bank Center are accessible.

### **Elevators**

An elevator is available at the Sun National Bank Center and located on the concourse level at Gate A. The elevator makes all levels of the arena accessible.

### **Restrooms**

All restrooms, on all levels are accessible.

### **Concession Stands**

All concessions stands are accessible on every level of the Sun National Bank Center.

### **Water Fountains**

Water fountains are mounted low, making them accessible to patrons.

### **Service Animals**

Service Animals/Guide Dogs are permitted in the Sun National Bank Center. All other animals are prohibited.

### **Assisted Listening System**

Assistive Listening Devices are available free of charge for every event. Any guest may obtain an Assistive Listening Device by visiting the Guest Services station at Gate A with a photo ID.

### **Accessible Seating**

Accessible seating is located in the 100 level, 200 level, club level and suite level. It is strongly suggested that all accessible seating and requests be made in advance. Sign language interpreter requests require two weeks advance notice of the show for scheduling. The Sun National Bank Center personnel reserve the right to take appropriate legal action against individuals who fraudulently obtain wheelchair & companion seats.

### **Purchasing Ticket for Accessible Seating**

Accessible Seating can be purchased in person at the box office during our business hours, calling the box office at 609-656-3224 and speaking to a representative to charge by phone, on the internet at [www.sunnationalbankcenter.com](http://www.sunnationalbankcenter.com) or charge by phone through the Comcastix phone center at 1- 800-298-4200.

### **Unannounced Patrons**

Patrons needing accessible seating at the time of an event will be directed the box office for availability, on a first come, first served basis.